TOWN OF HUDSON
2016 CITIZEN SURVEY
FINAL REPORT

The Town of Hudson sends a survey to every household in town each year as part of the annual budget process. The survey asks for people's satisfaction with a wide range of public services, opinions about the general quality of life in Hudson, and feedback on current issues. The survey acts as a guide for the Town Council in prioritizing projects and programs for the coming year.

This year the staff mailed or hand delivered (where direct mail addresses were not available) 520 survey forms. 110 surveys were returned, a 21% return rate. As always, one survey was distributed to each household, with a stamped return envelope. This rate of return is consistent with past years. The surveys are a combination of specific "check-off" questions and several opportunities for written responses. This report includes both a tabulation of the specific responses and all of the written responses to the questions. Written responses are presented as they were written on the survey forms, spelling errors and all. The only editing that staff does is in deleting those occasional responses that are directed at specific citizens or that are profane, racist or otherwise inappropriate for publication. Fortunately, there were only two or three things that needed to be deleted this year.

The survey has been conducted annually since 2010, and most of the questions regarding satisfaction with services have been asked in the same way of the same 100% household sample over that time, providing very good trend information. This provides Council with direct feedback on overall public satisfaction that can be related to new programs. For example, the Town implemented the new Town Marshal department in 2016, replacing the old contract with the Weld Sheriff. Satisfaction with law enforcement went from an average of 2.7 to 2.4 (2 being "good" and 3 being "fair") This doesn't mean that there is no room for improvement, only that there is an overall higher level of satisfaction.

Trend data is valuable in that it lets us know if we are improving or if our services are slipping in the opinion of Hudson citizens. It is less important to look at any one year than to look at trends. Single year information is dependent on the type of service. For example, the library will always score higher (closer to 1.0=excellent) than will building inspection because of the nature of the service.

A 0.1 change from year to year may not in itself be significant. However, consistent small changes from year to year may be of interest. For example, overall customer service has not changed more than 0.1 in any one year for the past four years, but the trend has been for steady improvement, going from 2.1 in 2013 to 1.8 in 2016.

The tabulated survey data in this report provides the raw numbers from the 110 returned surveys. Of the listed services that received more than a 0.1 change from 2015 to 2016, only "streets" received a significantly lower score. Services receiving more than a 0.1 improvement include: Water & Sewer Utilities/Billing; Building Permits/Inspection; Code Enforcement; Law Enforcement; Municipal Court; and Parks. The higher satisfaction with these services might be

related to an overall higher sense of satisfaction with life in Hudson. While the "1 to 10" rating of Hudson as a place to live stayed at 7.1, the "is Quality of Life in Hudson getting Better or Worse" showed substantial improvement, with the "Getting BETTER" response increasing from 45.3% in 2015 to 62.5% in 2016.

Other questions in the survey focus on recreation programs and internet service, two of this year's topics of interest. There is a lot of interest in Hudson having better, faster broadband internet service.

The condition of streets seems to be a popular concern among survey respondents. Part, but not all, of the problem is that many people think that Hwy 52 through downtown is a town street. The Town has a long list of street repair projects to discuss in the budget process.

As usual, there is a range of opinion on every issue. Some people want more stop signs and others think there are too many stop signs. The important thing is that people are aware of issues that affect their enjoyment of the community and at least 21% of them are willing to share their thoughts on those issues. With good feedback the Town can make the best use of its limited resources.

This report will be provided to the Town Council and published on the Town's website.

TOWN OF HUDSON

2016 CITIZEN SURVEY RESULTS

It is our job at the Town of Hudson to provide outstanding value to our citizens and businesses. To do this, we need to hear from you. Every year at budget time we send this survey as a convenient way for you to let us know how we are doing for you, and what projects or programs you would like us to pursue in the years to come. Please take a few minutes to complete and return this survey in the enclosed envelope, or drop it off at Town Hall by **Friday, August 26th**. You can use the space provided or a separate sheet of paper to add comments on survey questions or on any other local issue of importance to you. **YOUR OPINIONS AND IDEAS ARE IMPORTANT TO US.**

Si usted necesita esta encuesta en español porfavor haga una cita con Jayra el la biblioteca de Hudson. Viernes de las 2pm-6pm. 303-536-4550. Su opinion es importante! Gracias.

1. **QUALITY OF SERVICE.** For the following, please mark the box that indicates how you rate the services provided by the Town. PLEASE PROVIDE COMMENTS AND SUGGESTIONS FOR ANY SERVICE THAT YOU RATE AS "EXCELLENT" OR "POOR."

		Excellent(1)	Good(2)	Fair(3)	Poor(4)	2010	2011	2012	2013	2014	2015	2016
a.	Town Administration	21	49	21	4	2.4	2.1	2.1	2.2	2.1	2.1	2.1
b.	Overall Customer Service	34	53	13	2	2.3	1.9	2.0	2.1	2.0	1.9	1.8
c.	Town Clerk	40	49	8	0	1.9	1.8	1.9	1.9	2.0	1.8	1.7
d.	Streets	7	40	40	19		2.1	2.2	2.4	2.5	2.5	2.7
e.	Traffic	4	21	58	21		2.4	2.5	2.7	2.9	2.8	2.9
f.	Water & Sewer Utilities/Billing	16	56	25	2	2.3	2.1	2.2	2.2	2.3	2.3	2.1
g.	Water Quality	13	49	31	13		2.1	2.4	2.4	2.4	2.5	2.4
h.	Building Permits/Inspection	6	20	19	7	2.7	2.3	2.5	2.5	2.5	2.7	2.5
i.	Planning	6	40	24	4	2.7	2.4	2.5	2.6	2.5	2.5	2.4
j.	Code Enforcement	3	31	37	19	2.9	2.7	2.8	2.9	2.8	3.0	2.8
k.	Animal Control	5	37	33	21	2.8	2.6	2.6	2.8	2.6	2.8	2.7
l.	Law Enforcement	12	44	25	10	2.7	2.6	2.5	2.6	2.5	2.7	2.4
m.	Municipal Court	3	20	16	4	2.6	2.3	2.4	2.5	2.5	2.7	2.5
n.	Parks	20	52	24	3	2.6	2.6	2.5	2.2	2.2	2.4	2.1
o.	Community Events	9	45	28	6		2.1	2.3	2.3	2.3	2.5	2.4
p.	Library	62	27	4	2	1.7	1.5	1.6	1.8	1.8	1.4	1.4
q.	Storm Drainage	12	50	26	13	2.5	2.2	2.4	2.5	2.5	2.5	2.4
r.	Snow Removal	16	36	28	24	2.8	2.6	2.6	2.6	2.6	2.5	2.6
s.	Web Site	7	39	18	6	2.4	2.0	2.3	2.5	2.5	2.4	2.3
t.	Newsletter	22	70	10	2	1.9	1.8	2.0	1.9	2.1	2.0	1.9
u.	Residential Trash Service	16	61	20	6							2.2
v.	Other: (Specify)_____	1	1	0	4							

2. **What do you think is the single best improvement you have seen in the Town in the past year?**

3. **What do you think is the single most important improvement for the Town to accomplish in the next year?**

4. **Complete this sentence: IN TEN YEARS A SUCCESSFUL HUDSON WILL BE A PLACE WHERE...**

		2010	2011	2012	2013	2014	2015	2016
5. **On a scale of 1 to 10 (1=Low, 10=High), how would you rate Hudson as a place to live?**	*Average of those responding*	6.7	7.3	7.2	6.8	7.1	7.1	7.1
6. **How many years have you lived in Hudson?**	*Average of those responding*	14.9	14.9	14.8	15.2	16.5	16.9	17.5

7. **The QUALITY OF LIFE in Hudson is:**

Getting BETTER 65 **Getting WORSE** 11 **Staying the SAME** 28

% BETTER	60.0	48.2	44.9	45.3	62.5

8. The Town will be soliciting proposals this year for a new Residential Trash Service Contract. Would you like the service to include curbside recycling?

Yes 49 (48.5%) **No** 28 (27.7%) **I don't know** 24 (23.8%)

9. Please list any specific services that you would like to see added or changed in the new single-provider trash service contract?

10. Do you read the Town's newsletter, *The Hudson Connection*? Yes 101 No 8

11. Please list any suggestions you have for improving the newsletter?

12. Did you or members of your family use town recreation facilities or participate in any town recreation events or programs last year? Yes 61 (57.5%) No 45 (42.5%)

13. If **YES**, which facilities, events and/or programs? (Check all that apply)

		% of surveys received					
a. Fishing Pond	38	34.5%	**f.** Baseball field	8	7.3%	**k.** Weekly Senior Meet & Greet	6	5.5%
b. Playground	34	30.9%	**g.** Veterans Day Commemoration	21	19.1%	**l.** Ft Lupton Rec Resident Rate	24	21.8%
c. Picnic tables	35	31.8%	**h.** Open gym at elementary school	4	3.6%	**m.** Hudson Festival (June)	19	17.3%
d. Picnic pavilion	20	18.2%	**i.** Town Hall Groundbreaking	19	17.3%			
e. Fishing pond trail	42	38.2%	**j.** Habitat for Humanity Groundbreakin	11	10.0%	**o.** Other:_____	6	5.5%

14. What did you especially like about your experiences with Town recreation facilities, events or programs?

15 How would you like to see existing recreation facilities or services improved?

16 What new recreation programs, events or facilities would you like to see the Town provide next year?

17. Do you currently subscribe to a high speed internet service (broadband)? Yes 74 (70.5%) No 31 (29.5%)

18. If **YES**, who is your broadband service provider?

Centurylink	47	Direct	1
Dish	6	Verizon	2
Skybeam	2	AT&T	1
Cricket	1	Exede	2
Qwest	2	Roggen	4
Hughes	1	Rise	1

19. If **NO**, why not? (Check all that apply.)

a. Connection is unreliable	9	**c.** Price is too high	22	**e.** Other (please specify below)	5
b. Speed is too slow	9	**d.** Poor customer service	6		

20. Is the speed and quality of your internet service adequate for your needs? Yes 32 45.7% No 37 52.9% I don't know 1 1.4%

21. If **NO**, please explain your problem. _____

22. **What are your primary uses or needs for high speed internet service?** (Check all that apply.)

		% of surveys received					
a. Work from Home	33	30.0%	**d.** Access to information/services	59	53.6%	**g.** I don't need high speed internet	2	1.8%
b. Online education	28	25.5%	**e.** Home-based business	12	10.9%	**h.** Other (please specify below)	1	0.9%
c. General communications (email, social media, etc.)	73	66.4%	**f.** Entertainment (movies, music, gaming, etc.)	47	42.7%			

23. If higher speed internet service was available, would you be interested in subscribing? Yes 61 (64.9%) No 14 (14.9%) I don't know 7 (20.1%)

24. **In the remaining space, or on a separate sheet of paper, please write your thoughts on other issues concerning the Town that were not covered in the survey. Also, please share your thoughts on how to improve future surveys.**

THANK YOU for participating in the survey.
A summary report will be published on the Town's website later this year.
www.hudsoncolorado.org

Town of Hudson
2016 Citizen Survey
Comments

GENERAL COMMENTS:

Town Administrator

Overall Customer Service

Always great customer service at Town Hall.

Town Clerk

Town Clerk is always attentive and friendly.

Streets/Traffic

The intersection between the station and railroad tracks on Hwy 52 is bad.
The street (52) on the west side of the tracks is terrible. I don't know if there is something in planning or if the road crew is not doing their job. Most of the people think it's the road crew. Heavy trucks are destroying our roads.
Highway 52 at RR tracks real rough.
I-76 Frontage by Farm & Home, Hwy 52 need repaired, not patched.
Nightmare from the railroad tracks through Love's. Huge backups getting off northbound I76- needs separate right and left turn lanes to get the trucks turning left out of the way. Having four way stops at every intersection is ridiculous and is unsightly!!!!!!!!! Just alternating two way stops between east/west and north/south should be more than adequate for a town this size. At least you could get through town easier by stopping every other block instead of every block. Good grief, use some common sense.
Nightmare road conditions from the railroad tracks through Love's.
People avoid Beech Street by driving on Cherry Street, this includes service trucks and semi-trucks (i.e Walmart and Love's tankers).
Could use speed bumps or stop sign at Cedar and 2nd Street.
Traffic is becoming a concern in the area of the 76 off ramps and Love's due to 18-wheel traffic.
Except for truck traffic on 52 what it's doing to streets (potholes).
Train problem.
Having paved streets has been great. However, the streets are way too narrow. When residents are parked on the street there is no way 2 cars can pass. They basically become a one way street.
Too many potholes. Hard to get on 52 from anywhere.
Street cleaning is a joke. They leave more on the road than they pick up.
Cars parking on streets making no room to drive on them – too narrow.
Need streets repaired. Something needs to be done to help the traffic problem.
Fixing roads.

Water & Sewer Utilities/Billing

Currently no sewer line on the street that I reside and I wonder if there are plans to install one in the future.
Has all sorts of cryptic codes which do not explain what the charges are for. This should be remedied immediately.
I like the notices that are included on the water/sewer bills.
Water is very high couldn't water this year.

Water Quality

Town water tastes like chlorine so we buy bottled to drink.
Water pressure is horrible. Have to schedule your whole family's daily activities based on water usage because you can't water the lawn and take a shower at the same time (unless a trickle works for you).
The water quality is downright AWFUL. Since moving here, the water is the only thing to change in my diet and now I'm having several health issues. Not to mention how terrible it smells.
Need to improve water quality.

Building Permits/Inspection:

Three unpermitted structures built or being built on Dahlia and Elm – but residents who want to get a permit run up against so many rules that make it impossible or unaffordable. What choice, but to move?

Planning

Build the town hall and library on South Beech? Not only takes away from downtown business area, but Beech seems to be a one way now and is not wide enough since everyone parks on the street. It is no longer a two way street. Someone has to find a place to pull over if one going south and one going north.

Code Enforcement

This is the 1st 4th of July we've had cops and it was the worst year for fire crackers and noise in the 44 years I have lived here. Why not write tickets, and not warnings and put more cops on duty around the 4th of July. The noise is terrible for pets. Get the word out that it is illegal to shoot fireworks in town. I also realize that catching these culprits is like "herding cats," but more police presence would help.
Weeds and trash in alley-ways.
Cars parking curbside on narrow streets when they have driveway.
If there isn't a code for draining random hazardous fluids into the street, then there should be. Problem reported several times coming from home on South Dahlia – nothing done. EPA and CDC might be interested since it stains the gutters, standing water breeds diseases, trash runs with it, bad sewage type of odor and residents having to leap over the grotesque river of???, or pickup a wet newspaper or grandma slipped on that slop and hurt herself. Why is it everyone's problem that one house has not dealt with their water problems legally nor respectfully. Neighbor has people coming and going constantly, blocking my driveway, extreme amount of trash for an average residence – maybe an unregulated home business….daycare….food service…..drug sales…..housing way more people than code?....probably illegal immigrants.
Lots of weedy areas.
We are seeing other people's yards overgrown.

Code Enforcement (cont.)
Code enforcement is as bad as I have ever seen it. The alleys are overgrown with weeds. As far as I can tell the Marshall hasn't tried to get residents to cut them down. Could a fee be assessed on the water/sewer bill designated only for alley maintenance. A $5.00 fee on each bill should be able to cover the cost of one town employee (possibly the same employee that sweeps the streets) to maintain the alleys and keep weeds down. When one property is neglected other residents soon let theirs go, also. There is a used car lot/wrecked car salvage on Beech street that gets continually worse. This junk yard is not helping property values in the area. Why is this allowed in a residential area? I know there is an ordinance forbidding it.
I see a lot of weeds around town that need to be cut. Yards are getting to messy.
Code enforcement needs to be more strict with weed control.

Animal Control
Stray and uncontrolled animals
Is there a barking law?
Cats running loose
Residents letting their dogs run loose and just watching dogs being aggressive Dog poop on my lawn every day and I don't have a dog. Chickens running all over the streets and yards. Do you allow cows too?
Definite mooing… check out home on Elm.
Barking dogs and too many dogs per household.
Too many strays.
Dogs in neighborhood running around.
No enforcement on weekends.
Need to have animal control deal with cat problem we have in town.
Cats are crapping in our yards and getting into carports.

Law Enforcement:
Need to see police in town more and it should be 24/7 not just part time. Need to see them patrolling streets and not just sitting at the office.
We love our Deputies!

Parks, Recreation, Events:
More advertising/communication about events.

Library

Love the library and staff!

Storm Drainage
Some areas still flood.
Better drainage system for housing on west side (across from Love's)

Snow Removal

Snow removal is pretty good except Cedar is rarely done.
Snow removal is better overall but on my street still getting blocked in with large piles of snow.

Snow Removal (cont.)

Snow removal in streets needs to improve.
Better system for frontage road than piling snow against our vehicles and have to dig out three feet of snow shoved against vehicles.

Website

Website is well done. Would it be possible to put the Town Board Agenda on the website?

Newsletter

Information in the newsletters is very helpful.

Residential Trash Service

Both neighbors rudely put their trash cans in front of my home instead of their own (perhaps they don't pay for their own trash service?), trash service throws trash cans wherever, but most often right in the middle of my driveway even though I put them on the curb. Trash services damages my trash cans – knocking wheels or handles off or breaking the lids.
Better service not so many restrictions – take larger items or set up dates to do so and better rates.
Would like to see the central recycling bin stay. I know it's being misused but it's great for the people who follow the rules. Can citizen's help keep this going? Can't afford to add to our trash removal.

Other:

Weed Control – Residents needs to keep weeds in the alleys cut down.
Install Sidewalks – We need sidewalks along 52 for walkers. Semi-trucks very fast and dangerous.
Need to spray for mosquitos and flies.
Shopping – too bad we lost a great grocery store and owners – now we will shop outside of town for groceries. Thank heavens for the Pepper Pod and Hudson Lockers. Only buy gas in Hudson on an emergency basis since my banking card information was hacked at one of them.
Many physical addresses in town cannot be verified using online services – post office and county not doing anything about it – What choice, but to move?
If possible the vacant house on Birch Street. Please have owners clean, get rid of weeds its effecting neighbors.
Property tax increases really causing some hurt.
Nice decorations around town for Christmas and season changes.
Why did the annual spring cleaning trash stop happening?
We need an overpass for railroad.
Hudson is growing and keeping up for its growth. Keep up the good work.
Tornado Warning.
Would like to see more Town events like several years ago when we had community yard sale at the park.

RESPONSES TO NARRATIVE QUESTIONS:

2. What do you thinks is the single best improvement you have seen in the Town in the past year?

Library
Hotel and New Restaurant by Love's
Library
Got a cop
New Business Going In
Building Houses
Hudson Memorial Park, Pedestrian Crossing at RR, Pizza Place, Hotel
Police Presence
New Library
None
Library
Law Enforcement
Water Quality
"I'm not sure your improving – remember change is not always necessary."
Patrol Cars on the Streets of Hudson
The Library
Appearance, Parks and Activities
Town Administration
Hotel Added
Library
Library
None
Trying to get Town involved with community activities
Moved Public Works
Road's
Trains not blocking Hwy 52 as much!
Cutting down dead/dying trees in front of school – (needs flowers or bushes to replace)
Town Clerk & Water/Sewer Billing
New Library
Having a Marshal in Town
Snow Removal
Library
Library
New Shop, New Law Enforcement
Truck Stop and New Hotel
Town Shop
Flowers, Rock Garden Entrance to Town
Hotel, Pizza Place
Town Shop Move, Old Lots to Build Homes for Vets
Law Enforcement
Library, Law Enforcement
Library

2. What do you thinks is the single best improvement you have seen in the Town in the past year? (Cont.)

Great Playground Improvements, Increase in Town Events
The Lights on Beech Street
New Hotel and Restaurant
Town Marshal and Deputies
Hudson Hills Finally Has Begun
Fixing Some of the Potholes in Street
Pizza Comes to Town
The Entrance and Exit from Love's was Greatly Improved with the 90 Degree Street Way
The Marshals Being Present
Library
Street Maintenance – Inside Streets – Not Hwy 52, Downtown Area Cleaned Up
New Library and the very very Best is the Outside of the Post Office (about time)
Library
Hotel and Pizza Restaurant
The library! It is amazing and the staff is wonderful.
The new business and the new library.
The hotel and the pizza shop – Great
The new library and the new hotel
The Marshals
New library
Growth
The library! Thank you
New Town Hall, Restaurant and Hotel
Police Department and Library
New business at I-76/Hwy 52
The New Library
None
Putting in the pedestrian walk light on highway 52
Library
Marshal
Growth
Recreation Programs
Library
Better Law Enforcement
Library
Town Park and Library
Pizza Place! Cleaned up the Post Office, Also Residential Rates at Rec Center
The railroad tracks and all that area. Looks nice. Also more food choices. Places to eat.
The new library and Ground Breaking of the new Town hall

3. What do you think is the single most important improvement for the Town to accomplish in the next year?

Hudson Academy
Rec center would be amazing
Speeding down Hudson Drive
A rec center for kids
Water
More light on streets and alleys – gets very dark on our street
Light at Cedar Street and Highway 52
Tornado Warning Siren/We live in the middle of Town and cannot hear it 6 blocks away in the house.
New City Hall
Things for kids to do
Town Hall and Hotel
Traffic is bad coming off I76 and entering Hwy 52 from frontage road
Get more businesses to open in Hudson
Stop trying to make us a big Town. Keep it Small
Sidewalks, and code enforced for mowed loans
Law and code enforcement
Work on the roads!
Roadways, Hwy 52
Town Hall
Potholes in Roads
Fair and equal code enforcement. It is obvious some are allowed to bring property value down. "Get a pair and bring those who trash their place into line under code, ½ block from the school? Do something."
Repair Sreets
Fix 52 by El Faro
Trying to get Town involved with community events.
Traffic Control/Semi Parking and Engine Brake noise. Also semi traffic on residential streets.
Lower my taxes
Coming into Town – Town sign and flowers, looks very nice and well kept.
Having a choice on Direct TV or Xfinity cable.
Follow Denver's example and replace stop signs on so many streets and replace with "yield"
Get a Town Administrator who lives in town!!
Sweep the streets more than 2 times a year.
Encourage more commercial business
Better road repair along Hwy 52
Traffic Flow – school street and Hwy 52, especially on West side
Streets, Code enforcement
Some type of traffic control in Love's/I-76 area
New Town Hall, Make Hwy 52 smoother
Better traffic flow and stop lights, between the truck stop and town
New Town Hall
Down by Love's more beautification projects all over town
Requiring residents to clean their property up, get rid of eyesores, cut their lawns and/or weeds – make it look like a clean town!
Park on south side of 52
Better Law Enforcement, Cut more weeds

3. What do you think is the single most important improvement for the Town to accomplish in the next year (cont.)?

Improve on park, add dog park
Walk paths – across from Holly to park
Route 52 has lots of pot-holes throughout the town
Put a street under pass for train – Please
Better Code Enforcement
Better Code Enforcement
Code Enforcement
Get more business like food places.
New Town Hall
Bettering the water!
Fix the exit of Highway 76
Get a rec center
Law enforcement
Continue to clean up downtown area, ie: use buildings for other things besides apartments.
Mosquito Spraying (Zika virus)
The New Town Hall Building
Don't park school buses on the residential streets all weekend
The new hotel
Better traffic control over at the Love's complex.
Traffic control on 52.
Fix the pot holes. Work on better places for the wate to go
A refreshing of the Main Street = some new paint and signage.
Get the town cleaned up – start enforcing code enforcement.
Keep trying on everything
Connect all of the town with walking/bike/horse path or sidewalk.
Better snow removal
Stop lights
Over pass from the railroad
Pot holes, roads
Repair of Hwy 52 at RR
Recreation programs
Storm Drainage
Enforce people to clean up property – trash, trees and auto
A direct phone line to our Marshalls, d not like having to call Weld County with the uncertainty of having – Weld County Deputies or worst of all Lupton or Lochbuie in town.
Better park – more trees, more bbq equipment (with shade), more children projects to play on. The park is too hot.
The school needs improvement
Fixing roads and traffic and enforcing speed limit on frontage road (west side)
Traffic
Drainage throughout the town. Such as the baseball area by the park. Eastridge Estates!

4. Complete this sentence: IN TEN YEARS A SUCCESSFUL HUDSON WILL BE A PLACE WHERE…

I love to call home
We are proud to call home
You would want to live
Happiness begins
A great town to live in
There are fewer section 8 rentals
Better place to live
People want to raise their children
Kids have something to do
It used to be and always was
Anyone would call it home
Small town atmosphere with very minimal growth
Law and code enforcement are in place and enforced.
People with enjoy visiting.
I like to live
People and children are safe and taxes are low
It is the cleanest town in Colorado
It's not a bedroom community, with doctors, dentist, pharmacy
People would be proud of the community
New business wants to build
A town that not grown too much, still small town atmosphere, but minmal growth (a few news business'-houses)
People aren't afraid to take their kids to the park
I'm proud to live and invite friends and family
People of all incomes choose to live
We still want to live and raise a family
People live and play
There is something for kids and old people can do, walking, skateboarding and trails.
More shopping and services were available.
Hudson supports their school, like Eaton does (Town Pride)
You could do more shopping for more items and increase dining, CLEAN UP!
Small town living
Thriving well yet still has that small home town feel
People will be proud to live here. Not a place people live because it's cheap.
Roads are well maintained, water & sewer & trash are low priced.
A train with no whistle
More homes take pride in their property. Get rid of all their junk in their yards.
I hope not to be gone
Families thrive
There is low crime rate. Where Hwy 52 going into Hudson shows small development attractively done.
No Walmart's or big chain stores.
People want to come out here and live and raise their kids.
People are friendly and quiet.
There is equal opportunity for employment. No positions are created for specific people and everything is fair in town.

4. Complete this sentence: IN TEN YEARS A SUCCESSFUL HUDSON WILL BE A PLACE WHERE… (cont.)

To live
Walgreens or CVS, some improvement in the grocery store maybe a community pool and rec center. People won't have to go out of town for "big" grocery shopping and where we can buy gifts and things we need. A real downtown with real shops that people will want to come here for.
Hopefully people can still feel like it's still a small town not a city!!!
I can safely raise our daughter
Hopefully a great place to live.
We can be proud to say we live there.
We still have small town character, but have sustained and increased businesses (along with new homes in the current developments) so that Hudson is somewhat self-sufficient for residents and our schools have greater community involvement.
It's clean, maintained, safe, yet fun.
It's not overwhelmed by too many people moving in to make it crowded out by wealthy people that raises costs so much the average person has to move out!
We want to live but keep small.
There's lots to do.
We can live in peace without the outside law enforcement trying to make this "Denver." We like to live our life's.
My family resides. They utilize the recreation programs and hopefully work here. Hudson Academy will be full of kiddos.
People would love to call home.
I'll probably move out of. (Your definition of successful might be different than mine).
Keep it historical don't keep building it up to a big town.
There is better funding for our children's education and future.
We continue to grow and add services.
It is still a safe place to live. Families will have all they need or most all within their town.
Every age group will be content to live.

9. Please list any specific services that you would like to see added or change in the new single-provider trash service contract?

Recycling
None
Take more trash than allowed now
Dumpsters
I like it just fine.
I like to see more recycle
It's fine with me
Even though they have a monopoly – they don't have to act like it.
Single-provider means no customer service due to no competition. Service choice should be up to the homeowners!
Curbside recycling
I am unhappy with current trash people! I overpaid their monthly bill, and they are taking 6-8 weeks to get me a $43.50 refund! That's bad! I did call to let you know about this problem.
Gray Brothers

9. Please lsit any specific services that you would like to see added or change in the new single-provider trash service contract? (Cont.)

Periodic large trash removal
Pick it up in alley
Recycling
Just inexpensive and reliable
Cheaper!
Replace old delapid trash cans. We can pay for service we use their cans. American wants $95 to replace 4 charges for recycling, which is getting paid twice.
Ability to separate recyclable materials
The time to pick up trash and no on a weekend day
They're already great!
More regular pick up time
Get decent trash service
Recycling with no extra cost
Low rates
Taking additional trash in summer months
I am fine with the trash service
Let neighbors 'pool' trash as long as it doesn't exceed limits
Curbside recycle only if not visible permanently to destroy vision an nice housing
Better rate and not so many restrictions
Maybe to have few more bigger items through the year even though the town has that service too.

11. Please list any suggestions you have for improving the newsletter?

Never received one....
None
Doing a great job. Let people know what's going on!
None. You do a great job with it.
I think you're doing a great job
More surveys – and then something actually done about them so we don't feel like this is all a waste of our time.
Timely news regarding upcoming events. For Town Hall groundbreaking I was not aware of it until the prior week when newsletter arrived.
Crime Activity
It's great the way it is!
I didn't know there was a newsletter
Like mayor and fire story
Put the events calendar a couple months ahead so people can plan better.
To remind "speed limits" on some streets. They think is a Hwy (some drivers)
Hire an Editor! There are so many mistakes, it's embarrassing. Also, using the newsletter as they only way of letting us know about activities doesn't work. Sometimes I don't get to the newsletter for over a week and by the time I read about something, it's either too late to plan for it.
We love the newsletter.
Include more about schools because people without children in the school might be interested and able to volunteer if they know what is needed.
Hire me to provide content.
Theft/Crime Reports – like the vandalism reports

11. Please list any suggestions you have for improving the newsletter? (Cont.)

The crimes to be listed with addresses. All fire and crimes calls listed.
The fire department and Town Marshall list some (or all) of their calls for the months – not necessary to list names/addresses just dates, type of calls.

14. What did you especially like about your experiences with Town recreation facilities, events or programs ?

Study rooms at the library.
Fishing pond – keep very nice. Picnic tables. Nice place to take kids fishing.
Walking around the fishing pond.
Lots of people/small town feeling.
It was nice to see the number of people attending the ground breaking.
The upkeep made it enjoyable.
Pretty good but should take away playground and put water park like Dacono playground to hot in summer. No trees.
Pond is good outlet for people young or old.
The people! Everybody is friendly.
Close by
I need to participate more often
Park is nice for the children
Disabled unable to go
It's great you offer the rec center!
Friendly people, clean facilities
Rec center, open gym, more involvement
Nice, well maintained recreational areas in town
Everything
Where and When
Clean area
Need more participation
Close by
Good places to walk
So,so
Couldn't go to that many – my husband and I have disabilities and bad health.
The town is trying
That we can get local discount at Fort Lupton Rec
The fishing derby was great for the kids.
The playground is getting better all the time
People
Food, games things for the kids – tee shirts – no alcohol!!!!
We love the pet vaccination clinic
I love the fishing pond path and would like to see it expanded.
My granddaughter loves the playground.
Meeting nice people, neighbors, free food and t-shirts
Open gym
Thought the Veteran's Day festivities were awesome

14. What did you especially like about your experiences with Town recreation facilities, events or programs (Cont.)?

The united community in the Hudson Festival
Well maintained and clean
Love the residential rate at Fort Lupton rec and fishing pond
All very nice
Great – well planned and for the community.

15. How would you like to see existing recreation facilities or services improved?

More community involvement
I would like a place in my town to go to exercise. Pool. Even if it's small. Indoor run track.
Can't think of any
To have more walking trails
Nothing – seems find the way it is
THINGS FOR KIDS!!!
Move it to Hudson
Make another pond next to the existing one.
Yes
Add golf, swimming pool, rec center
Wait until the town of Hudson can afford new facilities and services
More shade trees
Follow Keenesburg's example of a park
We need a place for the kids to go
Continued upkeep of equipment
Getting more kids involved in kid friendly things so they have something to do besides get in trouble
A little more recreation for old people and kids
More walking and bike trails
Better horseshoe pits
Park and playground on South side
Dog park, more shade and seating
Offer more outside and inside activities for Hudson's children and teens
At this time I think the money could be put to a better use
More time for older people and places to go
Better notice of events and where when they take place. I didn't know some of Number 13 even existed.
Build a rec center to be used by everyone.
They are good.
More benches around the pond.
More fish and try to clean the pond up some.
Connected paths around town.
Make a center for kids to go to instead of running the streets.
Would love to see a connecting path form pavilion to pond, more walking trails. The grass is always too wet to walk through. I walk dogs daily.
More involvement/participation – host games here for kids.
More recreational facilities for the younger generations and better park improvement.
Park restrooms rather than port-a-potty.
Wish the pond was bigger – LOL

15. How would you like to see existing recreation facilities or services improved (Cont.)?

People here to show up, make more advertising for it, such as signs around town. Have short memory from reading the events in the newsletter and forget the dates.

16. What new recreation programs, events or facilities would you like to see the Town provide next year?

Rec center? Promoting fitness/exercise
Something for teenagers
A rec center
Can't think of any
Skate park or pool
I would like to see Hudson build its own rec center
Small water park
Bingo
Sports programs
Golf, swimming pool, rec center
The fall festival, fireworks on the 4th of July
Monthly Farmer's Market in the Summer
Same as above and adding more adult programs at the library
Something for old people and kids to do
More walking and bike trails
Park playground on South side
Health programs like Yoga, Mild Tai Chi, Walking Club, Arts
How about a zip line, Hudson children working at local farms with animals and crops
No new programs at this time, from what I have heard programs in effect are not being used that much
Skate park or at least an area
Hudson rec center would be lovely
Build rec center to be used by everyone
More activities for kids "toddler classes" exercise classes in the early morning, family activities, mud volleyball
Anything about recreation helps a lot in the Town of Hudson
Halloween Block Party
A dog park, an annual picnic for residents (potluck maybe charge $5.00 per person to buy meats) More adult classes at the library
Dance/Exercise programs for adults and children
Use of the gym for adults, more exercise this Fall at the community center at the school.
We would love a fenced in dog park
Try Yoga again – put info on Town website. What about an "amazing race" like they did in Keenesburg.
Yearly community yard and business sale. I initiated this when I was the Chamber of Commerce Executive Director in Wilmette, Illinois. It was very successful.
More events outdoors, festivals, bands
Trails, park space utilized/fields
Rec Center in Hudson
Summer camps and transportation and/or daycare
Dance classes, workout locations and better restaurants
Family events
Looking forward to trying the painting classes and other things you are now offering.

16. What new recreation programs, events or facilities would you like to see the Town provide next year? (Cont.)

The town comes up with good ideas. Just need more visual signs and reminders. Like Town Hall meetings and topics they will be doing at certain meetings. People might be more interested in one thing as opposed to another.

24. In the remaining space, or on a separate sheet of paper, please write your thoughts on other issues concerning the Town that were not covered in the survey. Also, please share your thoughts on how to improve future surveys.

I like seeing Xfinity cable and internet is available in Hudson.

My garage opens to the alley. No work has been done to the alley in 7 years. The homeowner is responsible for alley weeds. The Town should be doing its part, ie grading and filling the potholes in the alleys.

You mow the park too often. You don't water enough. It's like walking on a dried up pasture.

You ignore the needs of pre-teens and teens. Very business unfriendly.

I like living in a small town. I grew up in a small town. I joke with my wife that if Hudson ever puts up a traffic light we are moving. Keep up the good work!

Highway 52 west of the tracks is in bad shape. The Town needs to get the State out to fix it.

A drive up window at the new town hall for those with special needs, seniors and physically handicapped. Storm culvert at Cherry Street and 52. More sidewalks throughout town. Truck traffic noise.

Less fire department. Less property taxes.

Pave the roads – make right hand turn lane both sides getting off I-76 to Hwy 52 due to all the truck traffic going in and out of Love's.

We enjoy living here.

The downtown area/on Hwy 52 west of tracks immediately (Streets needs and intersections need rejuvenation. Very dangerous.

The Marshal and deputies seems to be doing an excellent job but could be a little bit more visible.

Neighbors who don't care about the appearance of their front yards.

Alternate route around RR crossing. I would like to thank the town for its continued work on keeping our town clean and friendly. I realize that budgets are limited but the town seems to do great with what they have.

We have no code enforcement. No improvements since last survey about houses in the town with crap all over their front lawn and the parking of multiple cars on their front lawn of Beech Street. No one is holding anyone accountable for the removal of weeds in alleyways. We have police now but have never seen him patrol alleyways or fields where kids are committing crimes. His presence needs to be more known.

Thanks for the survey.

Clean up town, making it more appealing to residents and visitors. Enforce property cleanliness, make us proud to live here. Some places look like slums and clean doesn't cost.

Speeding traffic, unsafe driving at 4th and Cedar, starts at 4th and Ash to Cedar. Cutting corner tight at fast speeds or going to cause wreck from car going North on Cedar. Lots of kids in area. Park on South side.

Abandoned houses, cars and trucks sitting with expired plates. Traffic violations, speeding running stop signs.

It would be nice if Hudson would have a walking and or bike path. Somewhere to go walking besides on the streets or at the pond. For the Town to be able to get cable service instead of dish.

24. In the remaining space, or on a separate sheet of paper, please write your thoughts on other issues concerning the Town that were not covered in the survey. Also, please share your thoughts on how to improve future surveys. (Cont.)

Mail delivery would be a great improvement. Is Town still to small?

The water is my biggest issue. Not only is it disgusting it leaves a red residue around my sinks, toilets, and tubs….in a brand new house. My washer gets extra soap and fabric softeners that are scented just to try to get rid of the awful smell of the water. Not to mention the water has created chaos with my body.

I would like to be able to reach the Marshal's without going through the Greeley switchboard. This survey did fine I think.

When coming into town there needs to be some clean up around what is now apartments that used to be a bookkeeping office. That is definitely an eyesore when you first come into town.

Please spray for mosquitos. We could be dealing with very serious issues. Think about the children in this town and the women who are or will become pregnant. I have asked for this every year I have done the survey. My children wear mosquito spray all day even though you treat the ponds (we do spray our own yard and keep the weeds cut).

Improve the snow removal system.

There needs to be traffic control out by Love's main entrance/exit. Maybe a 3-way stop to keep moving in and out, especially out of the complex. I hate to say it – but maybe a stop light. Find a good use for the old library preferably not an office building but something we could use, a dentist office, a store like a consignment shop or gift/bookstore or maybe an independent pet store.

The green belt between Hudson Hills and the rest of the town needs to be maintained on a regular basis By the town as it poses an extreme danger for fire. Code enforcement needs to step it up there are houses with scaffolding that has been up for over a year in front of the town hall. A house with junk ranging from an old organ to a play house on Beech. And many houses with junk, weeds and dead cars for all of us to see.

The green belt between Hudson Hills and Hudson mowed more often because of fire concerns. You need to "encourage" people to clean up around their place such as the house across from the town hall for at least two years. Get the project done, or take it down till they decide to finish it. Thank you.

I hope that the town looks into getting better internet service for residents.

Looks good, worried about our school though.

Continue with improving traffic issues and police protection issues.

I live at Willow Brook Village, the new town maintenance facility has a fenced back storage for asphalt, dirt, gravel piles and recently lots of garbage stuff, like pet containers, wood, Buffalo flower boxes from Hudson business sidewalks. It is a disturbing eyesore. Maybe cover the fence so we don't see all the garbage in the back yard. It makes our block where we live visit, sit, outside, walk, look dirty and unattractive. Please help with this.

Improvement on frontage road on west side of town on enforcing speed limits. Have young kids at home and living right next to the road with vehicles speeding both directions and semi's using jake brakes makes it very unsafe and disruptive throughout the day. Traffic on bridge and by tracks needs improving (traffic lights?)

Would love better internet service. Also continue to see code enforcement especially on lose dogs.

Love that we have town Marshal's.